

MICHIGAN DEPARTMENT OF CIVIL RIGHTS 24-HOUR EMERGENCY HOT-LINE

The Michigan Department of Civil Rights (MDCR) initiated a 24-hour emergency hot-line for anyone needing immediate response to a backlash incident, hate crime or bias incidents within the state of Michigan. This hot-line is intended to accommodate those individuals who may not feel comfortable contacting law enforcement for one reason or another.

MDCR encourages people to call "911," or local law enforcement in life threatening situations.

MDCR EMERGENCY HOT-LINE NUMBER

1- 800 - 482-3604

INSTRUCTIONS TO CALLERS

Calls are limited to emergency matters only. Routine calls or requests for such information as, forms, telephone numbers, hours of operation, location of office, will be asked to call back during normal business hours.

Callers will be asked –

- *Is this an emergency?*
- *What is your name?*
- *What is your telephone number?*

Someone from the MDCR's Crisis Response Team will contact caller at the number provided shortly.

* From 8:00 AM to 5:00 PM, 1-800-482-3604 is also the statewide toll free number to contact MDCR. Callers during business hours will be directed to the nearest MDCR office.

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